

## **Activity Update 2016**

This brief note provides a summary of my activities within Diagoras over 2016.

### **Interim management**

I was engaged in April for a longer term interim position at Belfius Insurance, responsible PCI (the division Public and Corporate Insurance). In addition to corporate non-life, my responsibilities include Group Life. That was an interesting opportunity to extend my experience into the Life business.

As this role was virtually full-time, I was not available for other consulting assignments for most of the year. My role at Belfius is coming to an end in early 2017 and that implies that I will be able to take on new projects.

### **Consulting**

I assisted one Belgian insurer on a strategic project in commercial lines. The support focussed on creating the conditions to realize profitable growth.

### **Products**

Benchmark Fleet. In 2015, I launched the idea to develop a claims benchmark for fleet insurers, as an input into pricing. In total 5 insurers signed up for the project. I delivered the results and formal report in April. The results were well received, and while they confirmed mostly our general hypotheses, there were also several valuable new insights. The idea is to repeat this effort on a regular basis.

### **Education**

I participated in the PE program of Nyenrode for Supervisory Board Members in insurance companies, and several sessions of Guberna – one of the more interesting ones was the December Round Table on Board dynamics with Professor F. van Eenennaam.

If you wish to be updated on Diagoras activities, please register on the Diagoras website ([www.diagoras.be](http://www.diagoras.be)).

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December 2016



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